

Terms and Conditions for VW Beetle Online Booking.

Terms and Conditions for online booking of VW Beetle with an authorized dealer of VW Passenger Cars, a Division of Volkswagen Group Sales India Private Limited (hereinafter referred to as "VW India").

1. Registering Expression of Interest and payment of booking amount:

- a. Limited stock available. Booking on first come, first served basis.
- b. Price of the VW Beetle shall be announced during the official launch of VW Beetle in India during the month of December 2015 or such later date as may be decided by VW India (hereinafter 'official launch'). The price announced shall be the 'ex-showroom' price applicable for the particular location price and is subject to statutory levies, taxes, insurance etc. The final 'on-road' price can be enquired at the VW India Authorised Dealership on request and the prices may be subject to change on the date of delivery. Customer agrees to pay applicable price at the time of actual delivery.
- c. A customer will be able to register his / her / its Expression of Interest for one or more VW Beetle/s (Hereinafter 'Vehicle') and is required to pay necessary booking amount to chosen VW India Authorised Dealership.
- d. 'Customer' means and includes any Individual / Firm / Proprietorship/ Company etc. (hereinafter referred to as the 'Customer').
- e. VW India reserves the right to change the specification and colour of the Vehicle, at any time during booking or delivery process.
- f. The booking amount is required to be deposited with the chosen VW India authorised Dealership (hereinafter referred to as 'Dealership') within 72 hours of registering Expression of Interest on the website.
- g. In case of failure on part of the Customer to pay booking amount in the next 72 hours to the selected Dealership, Dealership reserves the right to cancel the booking without any liability towards the Customer.
- h. Merely registering Expression of Interest on website would not be considered as confirmation of the booking; booking would be effective only upon Dealership receiving the full booking amount. Registration of Expression of Interest is only an indication of an intention to sell on through the Dealership and does not result in a booking or contract of sale.
- i. Specifications and colour selected during the Expression of Interest process are subject to availability at the time of making payment for booking with Dealership.
- j. The Customer needs to provide accurate information in filling the online form for Expression of Interest and will be required to submit documents at the selected Dealership, when required for completing the Vehicle's booking.

- k. VW India or Dealership would not be responsible for delay/ non-receipt of communication by Customer due to incorrect details filled in while registering Expression of Interest.
- l. At the time of making payment towards booking amount, the Customer will be required to submit photocopies of PAN card, Address proof, Driving license and such other documents as needed by Dealership for completing the booking and subsequent sale of the Vehicle. All original documents would have to be produced before confirmation of booking and before taking delivery of the Vehicle/s. In case Customer does not have any of the above-mentioned proofs, he should submit copy of any other valid photo identity proof duly attested by a gazetted officer as per requirement of the Dealership. If the Customer fails to comply with these conditions, the Dealership shall have right to deny the delivery of the Vehicle and/or cancel the booking of the Customer.
- m. Customer hereby authorises VW India, Dealerships and its agencies to contact Customer in relation with the Expression of Interest registered on the website using details provided by Customer during the registration process. Customer further consents that any information of the Customer may be shared with the Government or statutory authorities or court of law if any authority calls upon any Agency, Dealership or VW India to do so or as may be required under any process of Law.
- n. After successfully completing the form for registering Expression of Interest, system generated email would be sent to the email address of the Customer, provided during registration process. The Customer can use the details mentioned in the said email to communicate with the Dealership.
- o. Only after the booking request is accepted and booking amount is received as per the process at the Dealership, the booking be considered complete and binding. The booking shall be governed by the terms and conditions of the concerned Dealership.
- p. VW India or Dealership reserves the right to cancel any booking/s at any time without any financial implications to VW India or the Dealership.
- q. The Expression of Interest is non-transferable and only the Customer registering Expression of Interest would be eligible to buy the Vehicle, provided booking is accepted and confirmed by the Dealership.
- r. VW India shall have the right to revise the specification, standard fitment and / or accessories for the Vehicle or introduce new versions of the variants, allotted to the Customer, which will be binding on the Customer.
- s. The vehicle colours visible on the website may slightly differ from actual colour. Demonstration Vehicle will not be available at Dealership till the official launch; Customer agrees that booking and delivery shall be processed only on the basis of details made available on the website.

2. Delivery of Vehicle

- a. In the event of any unforeseen circumstance, Acts of God or Force majeure, delivery period may be subject to change. This will be informed to the Customer directly by the Dealership or its representing Agency.
- b. The Dealership will not be responsible if delivery of the Vehicle is delayed due to any reason beyond its control. In such case, the Dealership will intimate the revised delivery period to the Customer on the

contact details provided at the time of registering the Expression of Interest. The Dealership will not be liable to pay interest or any other compensation to the Customer in such cases.

Delivery of the vehicle shall be made by the Dealership selected by the Customer during registration of the Expression of Interest. VW India reserves the right to effect deliveries through another Dealership instead of the one chosen by the Customer.

3. Cancellation of Booking

- a. The booking amount of Rs. 100,000 (Rupees One Lakh only) is fully refundable once the cancellation request is made and acknowledged by the Dealership.
- b. Once the balance amount for the Vehicle price is paid by the Customer, all refunds / cancellations etc. will be governed by the terms and conditions of Booking / Sale as agreed upon with the Dealership.
- c. All refunds will be issued only by the Dealership directly in the Customer's name. There will be no liability to VW India under any circumstances whatsoever.

4. General

- a. Actual colours and appearance of the Vehicle may vary from the colour on your screen due to monitor colour restrictions.
- b. Booking from minors will not be accepted.
- c. Booking is open only for the Indian residents.
- d. VW India reserves the right to change the variants, variant names and specifications at its own discretion and will make reasonable efforts to keep the Customer informed before the completion of the sales process.
- e. Customer acknowledges that retail transaction is between Customer and Dealership, VW India is not involved in the retail sale and shall not be held liable for any disputes, claims or concerns that may arise out of this transaction.
- f. VW India or its representing Agency or Dealerships will not assume any liability for any inability or failure on their part in executing any booking done by any Customer on account of any causes, constituting a force majeure or otherwise, beyond their control.
- g. In event of demise of Customer, the booking shall stand cancelled and will be refunded as per applicable refund terms.
- h. In any case of dispute, inconvenience or loss, Customer agrees to indemnify VW India, its representing Agency or Dealerships.
- i. By registering the Expression of Interest Customer shall be deemed to have accepted these terms and conditions and any updates thereof.

- j. VW India reserves the right to alter any of these terms and conditions/ or the process mentioned therein, at its sole discretion as and when considered necessary. Reasonable efforts will be made to keep Customer informed as soon as possible.
- k. Any dispute relating to enforcement, interpretation or application of these terms and conditions will be subject to Courts at Mumbai alone to the exclusion of all others.